



DETAILS OF FAMILIARISATION PROGRAMMES IMPARTED TO DIRECTORS

In terms of Regulation 25 (7) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 (Listing Regulations), the Company is required to familiarize its Independent Directors through various programme regarding the nature of the industry in which the Company operates, its business model and their roles, rights, responsibilities and on any other relevant information relating to the finances/ operations of the Company.

Further, the details of the familiarization programme is also required to be hosted on the website of the Company, in terms of Regulation 46(2)(i) of the Listing Regulations.

Briefing at the Board Meeting: The agenda for the meeting of the Board of Directors of the Company covers the Role, duties and responsibilities under applicable Company and securities laws, financial results of the Company, operations of the Company, review of the risk profile of the Company, issues relating to compliance and governance, findings of internal audit, review of business strategy, organization structure, succession planning, impact of regulatory changes and initiatives taken by the Company in the areas of risk management, customer services, investor services, corporate social responsibility, disruptive technologies, cyber fraud, general economics, board governance and human resources in compliance with applicable corporate and securities laws.

Induction programme for new Directors: The Company conducts induction programme for its new directors covering areas relating to board governance, Industry Practices, compliance, internal audit, human resource and operations. They are also briefed on their obligations under the various policies/ code and on the terms of reference of the various Committees of the Board of Directors of the Company.

Further, the new director also meets the Chairman of the Board, CEO, other Directors and Member of the Senior Management Personnels of the Company to get a first-hand account of business and regulatory environment and other issues concerning the operations of the Company.

Market structure, performance, future plans, store operations, inbound and outbound sales experience: This training session provides a comprehensive overview of the retail and sales ecosystem, covering market structure, performance analysis, and future growth plans, along with an interactive Q&A segment. It focuses on enhancing store operations through effective inventory management and customer service, while also building expertise in both inbound (customer-driven) and outbound (proactive) sales strategies. Participants will gain insights into industry trends, key performance metrics, and practical techniques to improve conversions and deliver superior customer experiences.

**Bharti Hexacom Limited****Details of familiarization programmes attended by the Directors**

S. No.	Particulars of Programmes	Date/Period	Jagdish Saksena	Ashok Tyagi	Arvind Kohli	Arun Kumar	Kapal Kumar	Nalina Suresh	Rakesh Bharti	Soumen Ray	Devendra	Kanwaljeet
			Deepak			Gupta	Vohra		Mittal		Khanna	Singh Cheema
			Duration (Hrs.)									
Financial Year 2025-26												
1	Board Evaluation - An update on Industry & company practices	May 12, 2025	1.00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00
2	Market structure, performance, future plans, Store operations, inbound and Outbound sales experience	November 25 - 26, 2025	14.00	14.00	14.00	14.00	14.00	14.00	14.00	14.00	14.00	14.00
3	Update on various applicable provisions including provisions relating to Listed Entities	Various Board meetings	0.45	0.45	0.45	0.45	0.45	0.45	0.45	0.45	0.45	0.45
Total Duration (Hours)			15.45	15.45	15.45	15.45	15.45	15.45	15.45	15.45	15.45	15.45
Cumulative Duration (Hours)			15.45	35.75	33.95	22.75	23.50	22.45	18.75	15.45	15.45	15.45



Bharti Hexacom Limited

Details of familiarization programmes attended by the Independent Directors

S. No.	Particulars of Programmes	Date/Period	Ashok Tyagi	Arvind Kohli	Arun Kumar Gupta	Kapal Kumar Vohra	Nalina Suresh	Kanwaljit Singh Cheema (w.e.f 20.11.2024)
			Duration (Hrs.)					
Financial Year 2024-25								
1	Board Evaluation - An update on Industry & company practices	14-May-2024	1:00	1:00	1:00	1:00	1:00	NA
2	Induction Programme	10-Dec-2024	1:30	1:30	1:30	1:30	1:30	1:30
3	Session on Customer Experience and Detailed session on Legal and Regulatory	06-Mar-2025	2:00	2:00	2:00	2:00	2:00	2:00
4	Update on Internal Control on Financial Reporting	Various Audit Committee meetings	0:55	0:55	0:45	0:55	0:00	0:00
5	Update on various applicable provisions including provisions relating to Listed Entities	Various Board meetings	1:00	1:00	0:35	1:00	1:00	0:00
Total Duration (Hours)			6:25	6:25	5:50	6:25	5:30	3:30
Cumulative Duration (Hours)			20:30	18:50	7:30	8:05	7:00	3:30
S. No.	Particulars of Programmes	Date/Period	Ravinder Arora (till 22.12.2023)	Ashok Tyagi	Arvind Kohli	Arun Kumar Gupta (w.e.f 22.12.2023)	Kapal Kumar Vohra (w.e.f 22.12.2023)	Nalina Suresh (w.e.f 22.12.2023)
			Duration (Hrs.)					
Financial Year 2023-24								
1	Update on Internal Control on Financial Reporting	Various Audit Committee meetings	0:45	0:55	0:55	0:10	0:10	0:00
2	Business Updates	Various Board meetings	1:50	2:50	2:50	1:00	1:00	1:00
3	Update on various applicable provisions including provisions relating to Listed Entities	Various Board meetings	0:30	1:00	1:00	0:30	0:30	0:30
4	Board Evaluation - An update on Industry & company practices	30-May-2023	0:25	0:25	0:25	0:00	0:00	0:00
Total Duration (Hours)			3:30	5:10	5:10	1:40	1:40	1:30
Cumulative Duration (Hours)			14:55	14:05	12:25	1:40	1:40	1:30